



Leadership Through Partnership

To Whom It may Concern,

MKG Imaging Solutions Inc. warrants each of our laser toner cartridges to be free of defects for a period of one (1) year from the date of purchase. Any remanufactured laser toner cartridge found to be defective in materials and/or workmanship during the one (1) year warranty period will be replaced at no cost. **MKG Imaging Solutions Inc.** further warrants that the remanufactured laser toner cartridge, under normal use, will not cause damage, abnormal wear, or deterioration to any printer for which the cartridge was intended. Any claim that the use of remanufactured laser toner cartridge resulted in printer damage must be verified with satisfactory evidence that the cartridge was directly responsible for any such damage or failure. Any such claim must include a written statement on the service company’s letterhead and signed by an authorized representative of the service company. Upon satisfactory verification by the Manufacturer /Dealer, we provide reimbursement for the directly related service cost. This warranty will become null and void if the warranted cartridge is dis-assembled in any way or if the cartridge is handled, stored or used in any manner considered abnormal. **MKG Imaging Solutions Inc.** liability under this warranty shall be limited to the replacement or reimbursement as defined herein. No other expressed or implied warranty shall exist. Remanufactured cartridges assure a performance that meets or exceeds original standards. . **MKG Imaging Solutions Inc.** reserves the right to request the return of the defective cartridge to verify the cartridge in question. Should MKG Imaging Solutions Inc. determine that the cartridge has been tampered with or mishandled in any way, and/or that the cartridge is determined to have been manufactured by any company other than by MKG Imaging Solutions Inc, then MKG Imaging Solutions Inc. will not pay for any repairs or replacements.

For warranty claims, Please contact:

Customer Service department from your authorized MKG Imaging Solutions Inc. dealer before contacting MKG directly.

Sincerely,

Technical Support

MKG Imaging Solutions Inc.

MKG Imaging Solutions Inc, 1090 Lorimar Drive, Mississauga, ON L5S 1R8

MKG Imaging Solutions Inc., 181 Cooper Ave Ste 104, Tonawanda NY, 14150

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