




## TONER WARRANTY

**VIRTUAL IMAGING PRODUCTS**  
*"We fit your Image"*



### **Virtual Imaging Products Inc.**

2283 Argentia Rd. Unit#22  
Mississauga, Ontario  
L5N 5Z2  
1 866 876 2462 TEL  
1 866 876 2464 FAX

Exclusive Manufacturer of  products



**Virtual Imaging Products** warrants each of our laser toner cartridges to be free of defects for a period of one (1) year from the date of purchase. Any remanufactured laser toner cartridge found to be defective in materials and/or workmanship during the one (1) year warranty period will be replaced free of charge. **Virtual Imaging Products Inc.** further warrants that the remanufactured laser toner cartridge, under normal use, will not cause damage, abnormal wear, or deterioration to any printer for which the cartridge was intended. Any claim that the use of remanufactured laser toner cartridge resulted in printer damage must be verified with satisfactory evidence that the cartridge was directly responsible for any such damage or failure. Any such claim must include a written statement on the service company's letterhead and signed by an authorized representative of the service company. Upon satisfactory verification by the Manufacturer /Dealer, we provide reimbursement for the directly related service cost.

This warranty will become null and void if the warranted cartridge is disassembled in

any way or if the cartridge is handled, stored or used in any manner considered abnormal. Furthermore, **Virtual Imaging Products Inc.** reserves the right to choose the servicing company at our discretion. **Virtual Imaging Products Inc.** may also require that the customer provide proof of regular and scheduled maintenance records on all equipment at their location. Such maintenance must be done by an authorized or recognized company dealer/service center only.


**Virtual Imaging Products Inc.** reserves the right to request that all findings be verified by a third party should the need arise. **Virtual Imaging Products Inc.** liability under this warranty shall be limited to the replacement or reimbursement as defined herein. No other expressed or implied warranty shall exist. Remanufactured cartridges assure a performance that meets or exceeds original standards. **Virtual Imaging Products Inc.** reserves the right to request the return of the defective cartridge and/or parts to verify the incident/cartridge in question. Should **Virtual Imaging Products Inc.** determine that the cartridge/printer has been tampered with or mishandled in any way, and/or that the cartridge is determined to have been manufactured by any company other than by **Virtual Imaging Products Inc.**, then **Virtual Imaging Products Inc.** will not pay for any repairs or replacements.

**For warranty claims, Please contact: [Customer Service department from your authorized dealer/reseller before contacting Virtual Imaging Products directly.](#)**



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